

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 31st July 2020
In C.G.No:239/ 2019-20/Ongole Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Chairperson

Sri. A. Sreenivasulu Reddy

Member (Finance)

Sri. V. Venkateswarlu

Member (Technical)

Sri. Dr. R. Surendra Kumar

Independent Member

Between

A. Satyanarayana,
8-18-110,
Ganesh Nagar,
Giddalur,
Prakasham Dt.

Complainant

AND

1. Junior Accounts Officer/ O/Giddalur
2. Deputy Executive Engineer/Operation /Giddalur
3. Executive Engineer/O/Markapur

Respondents

ORDER

1. The case of the complainant is that their service connection No.4244114016106 was under Category-III (D) but without notice the load was increased and category was changed to Category-III (A) from Category-III (D). Complainant is requesting to re classify his service to Category- III(D). He is having 10 HP load only. He has MSME certificate for dairy products.
2. Respondent No. 1 alone filed written submission stating that the service was released for production of ice creams and Kulfi etc., the nature relating to ice candy units with or without sale outlets come under Category-III (A) as LT- Industry (General) as per the tariff order issued by the Hon'ble APERC for the F.Y. 2019-20. So the category was changed from Cat-III (D) to III (A). As per tariff order the recorded maximum demand was 10.37 HP in the month of December'2019.Hence the load was increased.

DESPATCHED
DATE 02/05/20

3. The point for determination is whether the complainant service is liable to be re-classified as per his request?

The category of units which come under LT Cat-III (2) of the tariff order for the F.Y. 2018-19 are as follows:

- (2) “ *Workshops, flour mills, oil mills, saw mills, coffee grinders and wet grinders, ice candy units with or without sale outlets, grass cutting and fodder cutting units* “

Cottage industries are given under LT Category- IV (A) they are:

“Applicable for supply of energy to Dhobhighats & Bonafide (as certified by DE(Operations) Small Cottage Industries specifically power looms, carpentry, Blacksmithy, Kanchari, Goldsmithy, Shilpi, Pottery, Mochy, Phenoyl production units, Agarabathi production units, Wax Candle making units, Papads Manufacturing units, Leather (Chappals) making, soap industry, plaster of Paris units, Laque toy making units, Pop Toys, Wood carving/toy making units, pickles Manufacturing, Mango jelly units. Adda leaf plate industry having connected load not exceeding 10 HP including incidental lighting in the premises”.

Similarly the units that come under Sub category- 2 in Category- III for the F.Y. in the tariff order 2019-20 are as follows:

“Workshop, flour mills, oil mills, saw mills, coffee grinders, and wet grinders, ice candy units with or without sale outlets, grass cutting and fodder cutting units”.

Cottage industries which were shown in Cat -IV (A) in the tariff order for the F.Y 2018-19 now are shown under Cat III (D) for the F.Y.2019-20 which are as follows :

“ This tariff is applicable for supply of energy to Dhobhighats & bonafide (as certified by Divisional Engineer,Operation) Small Cottage Industries specifically power looms, carpentry, Blacksmithy, Kanchari, Goldsmithy, Shilpi, Pottery, Mochy, Phenoyl production units, Agarabathi production units, Wax Candle making units, Papads Manufacturing units, Leather (Chappals) making, soap industry, plaster of Paris units, Laque toy making units, Pop Toys, Wood carving/toy making units, pickles Manufacturing, Mango jelly units. Adda leaf plate industry etc.. having connected load not exceeding 10 HP including incidental lighting in the premises”.

Complainant had obtained service connection for running ice candy unit. Either in the tariff order for the F.Y. 2018-19 or in the F.Y. 2019-20 the ice candy units will come under Sub Category (2) of Cat-III (A) only. It appears as the contracted load of the consumer is 10 HP inadvertently respondents wrongly classified these units under Category-IV (A) in the month of August'18. But subsequently due to change of classification of cottage industry to Category - III (D), it appears that they realized the mistake and reclassified under Sub category (2) of Category III(A). The service will come under sub category- (2) of category - III (A) only. Merely for some time the service was wrongly classified and raised bills under wrong category is itself will not give right to the consumer to continue in that category only. The ice candy industry will come under Sub-Category (2) of Category-III (A) only. Respondents rightly classified the industry of the consumer and raised bills. There is no material to interfere with the order of the respondents. There are no merits in the complaint and complaint is liable to be dismissed. The point is answered accordingly.

4. In the result complaint is dismissed.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 31st July 2020.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.